



# Year in Review

CARE 2 COMMUNITIES  
2021 ANNUAL REPORT



# Care 2 Communities

## **Our Vision**

Accessible, affordable, high-quality healthcare for every family in Haiti—today and in perpetuity.

## **Our Mission**

We work to create a model for sustainable, community-based healthcare in Haiti that empowers people to lead healthier lives.

# From Cap-Haitien, Haiti

## 2021 Leadership Letter

### Dear Friends of C2C,

What does the future of healthcare in Haiti look like if we build it together?

It's a question I ask myself often. As C2C's Managing Director, I am proud to live here in Cap-Haitien, Haiti's second largest city, on the northern coast of the country. These have been challenging years as we have navigated the COVID-19 pandemic as well as profound economic and social instability in our country.

*We are not solving healthcare deficits with a patchwork effort; we are driven to transform systemic problems.*

And while I worry about Haiti's future, I am mostly filled with optimism for what we can become if we work together. At C2C, for more than a decade, we have taken the long view. We are not solving healthcare deficits with a patchwork effort; we are driven to transform systemic problems. **We work hand-in-hand with the government of Haiti to build a strong and resilient network of community-based health centers**, so that poor and low-income people can access the care they need, when and where they need it.

This means that the Haitian government is not only our partner in name; they have skin in the game. Together, we are proving that **a community clinic can be a vibrant and sustainable social business**; it can be a place

where parents and children come to get well when they are sick, but also a place where they can come to prevent illness before it happens.

### **A resource to empower people to live healthier lives.**

In 2021, we welcomed several new Haitian leaders to our management team; we launched exciting new programs that are tackling the demand-side challenges of healthcare; we converted 3 of our clinics to solar energy; and we began to transition our clinic network to a customized electronic medical record system—technology that will give us access to health data in a new and transformative way.

I am proud of our dedicated staff, I am humbled by the strength and resilience of our patients, and I am grateful for the generosity of our incredible donors who share our vision for the future of healthcare in Haiti. Your charitable contributions are making this work possible—but even more so, **your donations are leveraged by 3x** because of our public-private partnership, which is building a sustainable and replicable model for care across every community in Haiti.

We cannot do this without you. Thank you for being a part of the C2C community. Please don't hesitate to reach out to me with questions or feedback—I welcome the opportunity to share more about our team and our work here in Haiti.

In gratitude,

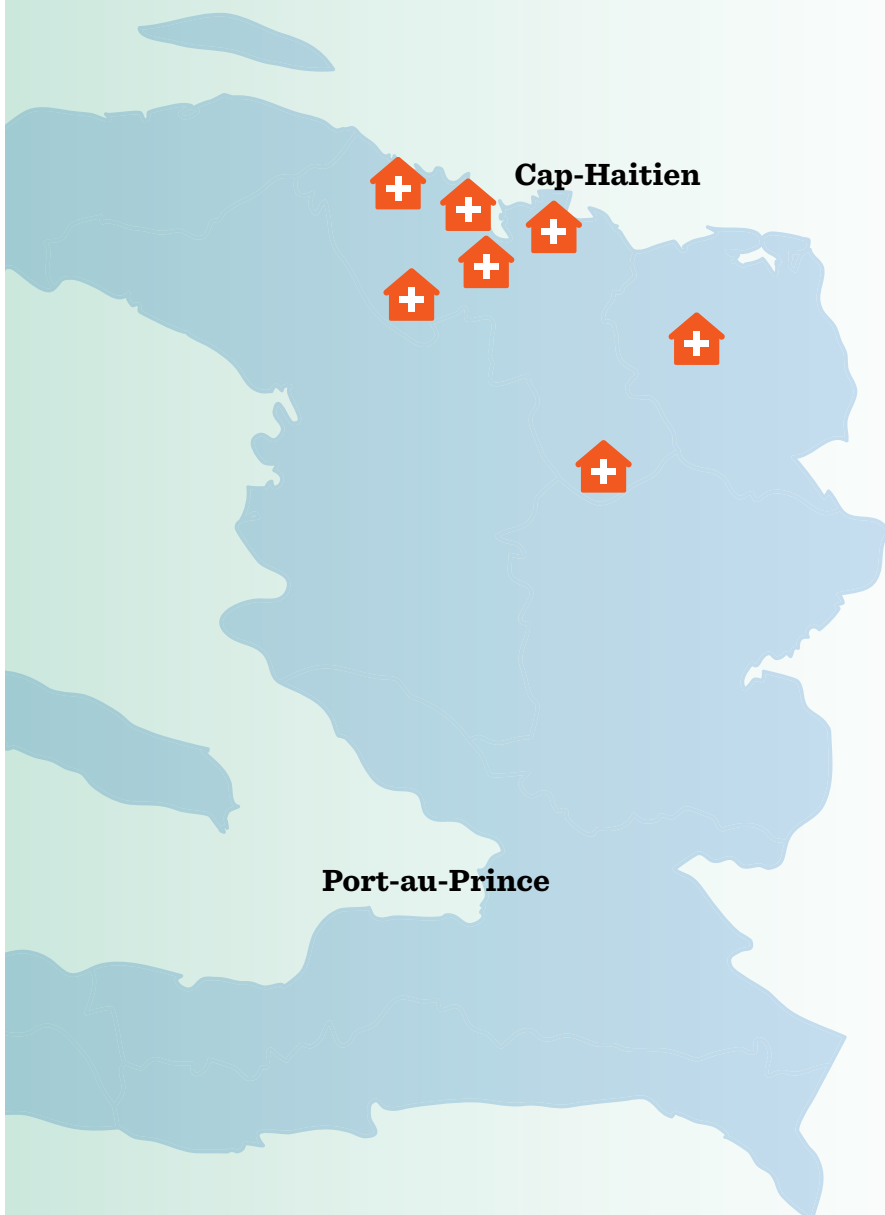


**Racha Yehia**  
Managing Director  
Cap-Haitien, Haiti  
racha@care2communities.org

# What We Do

## Delivering high-quality, sustainable primary care to the people of Haiti

In severely impoverished countries like Haiti, the major causes of death and disability are treatable, preventable illnesses. Access to care is inconsistent and unreliable and the government's healthcare system is both desperately underfunded and fragmented. According to research by the World Health Organization, only 23% of Haiti's population—and just 5% of the rural population—have access to high-quality primary care.



Through a public-private partnership with the government of Haiti, C2C's healthcare delivery model rehabilitates public-sector community clinics so that people have access to affordable, high-quality primary care close to home. This innovative operating model reduces the cost of care for patients, dramatically improves quality, and is measurably improving health outcomes for families.

**C2C's clinic model is a one-stop-shop community health center where patients can consult a physician and access well-resourced laboratory services and a fully stocked on-site pharmacy. Community Health Workers (CHWs) augment clinic-based care by reaching patients at home and at school with follow-up care, health screenings, and education.**

*In 2021, C2C's 7 community clinic sites served a catchment area of 250,000 people.*





# Staff Spotlight



### **Dr. Weedjney Destouches**

Dr. Weedjney Destouches was born and raised in Port-au-Prince. He is a general practitioner, specializing in public health and project management. He joined the C2C team in June 2021 as Director of Operations.

Leading a team of Clinic Managers and operational specialists, Dr. Destouches ensures that C2C's network of clinics is running smoothly for the tens of thousands of patients who seek our care each year. Dr. Destouches knows that high-quality, efficient operations are essential for a best-in-class healthcare experience.



### **Tania Hiliare**

Tania Hiliare earned a degree in nursing from Notre-Dame de la Sagesse nursing school at Justinien University Hospital in 2012. Afterward, she worked for several years at Sacré Coeur Hospital / CRUDEM Foundation, one of the biggest hospitals in Cap-Haitien.

She joined C2C in May 2021 as a Clinic Manager, overseeing the operations of our Camp-Coq, l'Acul du Nord, and Bayeux clinics. Ms. Hiliare is motivated to break down the social, environmental and financial barriers that prevent people from seeking care so that whole families can have healthier futures.



### **Dieula Augustin**

Dieula Augustin joined C2C as Program Manager in August 2021 with more than ten years of experience in governmental and non-governmental organizations, managing a variety of programs such as HIV,

tuberculosis (TB), nutrition, pediatric health, reproductive health, maternal health, and family planning. Currently, she supervises all of C2C's specialty clinical programs and community health interventions. Ms. Augustin's career has been devoted to lifting up families and communities through access to healthcare.



### **Lindsey Joseph**

Lindsey Joseph studied planning, economics, and statistics at CTPEA (Centre de Techniques de Planification et d'Économie Appliquée), a Port-au-Prince university where public administration professionals are

trained under the Ministry of Planning and External Cooperation. She joined C2C's team in April 2021 as Monitoring & Evaluation Officer, taking the lead in managing all program and operational data. Lindsey believes in data-driven solutions to healthcare challenges and she helps to use data analysis and evaluation to strengthen C2C's services delivery.

# 2021 by The Numbers

## 58,292

### Total Patient Visits

Our patients come to C2C's 7 community-based clinic sites from across the north and northeastern regions of Haiti. C2C clinics serve a catchment area of over 250,000 people.



## 2,854

### Prenatal Visits

In 2021, C2C clinics provided perinatal services for pregnant women at 3 of our 7 clinic sites, thanks to our partnership with the IZUMI Foundation. Pregnancy outcomes for Haitian women are among the worst in the world, with 1 in 80 women dying from conditions related to pregnancy and childbirth. C2C's full-service maternal care program is vital to the health and wellness of mothers and babies. We will expand this important service to additional clinic sites in 2022 and beyond.

## 74%

### Cost Recovery

Our commitment to operational sustainability differentiates C2C from healthcare organizations that operate solely on philanthropy funding. Our public-private partnership with the government of Haiti shares the costs of delivering essential care to patients and our below-market rate user fees build a stronger health system for the long-term.





# 113

## C2C Staff Members

C2C is a Haitian organization, with our head office based in the city of Cap-Haitien in the northern region of the country. C2C's head office serves as a centralized hub to support community-based clinic sites through central supply chain management, staff training, financial and technology management, and comprehensive quality assurance support. Haitian physicians, health workers, and managers lead our care practice and are driving innovation in their own public health system.

# 14,881

## Patients Reached Through Community Health Workers

Community Health Workers are the arms of the clinic reaching out into the community. They complement clinic-based services with vital programming and education services. For economically vulnerable families, the demands of everyday life present challenges. Our job is to break down the barriers to care and to welcome more people into the care system. C2C's Community Health Workers perform a variety of functions from home-based follow-up visits, to hypertension clinics, to group education classes, to school-based vaccination campaigns.



# 16,980

## Vaccines Administered

In Haiti, only 40% of children are fully vaccinated. C2C provides comprehensive vaccination programming by offering the service at every curative pediatric visit and by deploying Community Health Workers where people live and work. Educating parents about the importance of vaccines is a crucial part of our work to support family health.

# New Programs in 2021

## Sexual & Reproductive Health Education for Adolescent Girls

**In 2021, C2C successfully piloted a first-of-its-kind sexual and reproductive health education after-school program for adolescent girls ages 13-18.**

Young girls face unique risks in Haiti due to the lack of health education and inadequate knowledge about sexual development. 10% of Haitian girls aged 15-19 have been pregnant. Without knowledge about their bodies and their rights, girls cannot have control over their reproductive lives. One study from 2014 surveyed 200 adolescents in the Port-au-Prince area, and found that the mean age of sexual initiation was 13 for boys and 14.5 for girls. 53% of the boys reported not using a condom during their last sexual encounter.

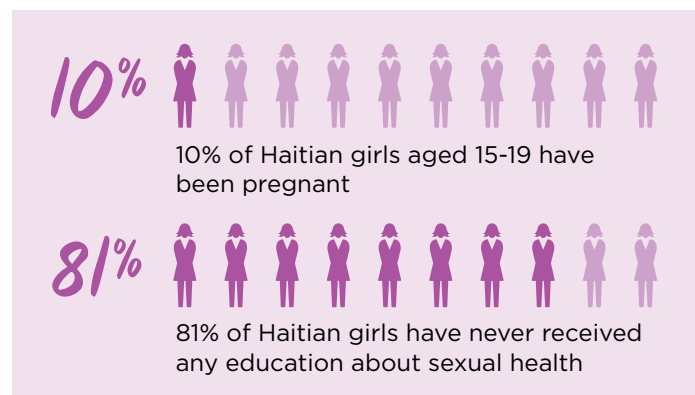
Through peer cohort-based education about anatomy, contraception, gender-based violence, sexually transmitted infections, and consent, C2C is supporting and empowering young girls toward a healthier future.

Our intervention was designed with input from parents, teachers, community leaders, and clergy members. C2C's sexual and reproductive health curriculum was strongly supported by



the community, and by parents, who have seen the negative consequences that the lack of sexual education has on the young women in their lives. Many wanted to educate their children on these subjects, but didn't know how or did not have the knowledge themselves.

C2C worked with a Haitian-American psychologist to build the course curriculum, covering a range of sexual health and development topics—human development, gender roles, risk taking, relationships, pregnancy, HIV and STIs, consent, myths and misconceptions, and family planning.



217 girls enrolled in the first year's pilot cohort; each attended one education session per week for 20 weeks. Prior to joining the program, 81% of girls had never received any education about sexual health. Through comprehensive pre/post test data collection, we were able to measure the efficacy of the program and to determine if the education provided over six months provided the enrolled girls with new knowledge, attitudes and practices. The pilot evaluation showed that, amongst other indicators, the curriculum increased girls' understanding of condom use and STI prevention by 32%.

**We are grateful for the support of three key partners—the Conservation, Food, and Health Foundation; Together Women Rise; and the Lalor Foundation—who have made this important program possible and will help us to enroll another 500 adolescents in 2022.**





## Vaccinations in the Community

### **Expanding access to pediatric vaccinations has always been a key priority for C2C.**

The childhood vaccination rate in Haiti remains stubbornly low at just 40%. C2C has long provided vaccinations at our clinic sites, but reaching children and families with the vaccination services they need requires new and novel approaches.

In 2021, we launched a program to bring our vaccination program into the community, to reach people where they

are and to break down the barriers to preventive and curative care-seeking. Our Community Health Workers follow-up with parents whose children haven't yet received a full course of childhood vaccinations. They visit households, schools, and churches to make vaccines more accessible and to ensure that parents are empowered with information about how vaccines keep their children safe.

***In 2021, C2C administered 16,980 vaccinations.***

### **Using Electronic Medical Records to Enhance Patient Care**

C2C's customized, open-source electronic medical records (EMR) system provides an accurate snapshot of the true impact of our services on population health and is an essential tool for accurate case management, reporting, efficient supply chain management, and quality patient care. Quick access to patient records, lab results, and medications dispensed facilitates patient-centered care, allowing clinicians to make better, data-driven decisions. The EMR allows us to more easily track patients between visits, improving care continuity and reducing loss to follow up. This is especially critical in Haiti where healthcare providers have difficulty finding patients in paper records due to inconsistent name spellings and lack of ID cards. With our EMR, we can access a patient file within seconds, whether their most recent visit was two days ago or two years ago. In Haiti, where all public health facilities function with paper-based record-keeping and reporting, our EMR is improving all aspects of service delivery.



# 2021 Financials

## Fiscal Year 2021 Statement of Activities

### Income

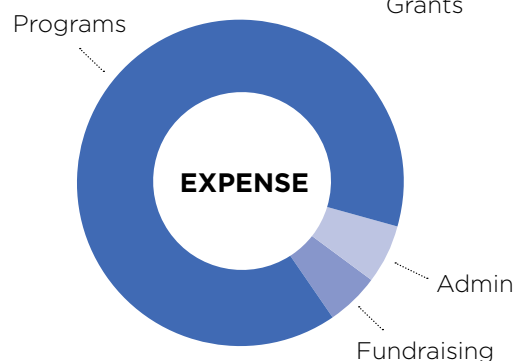
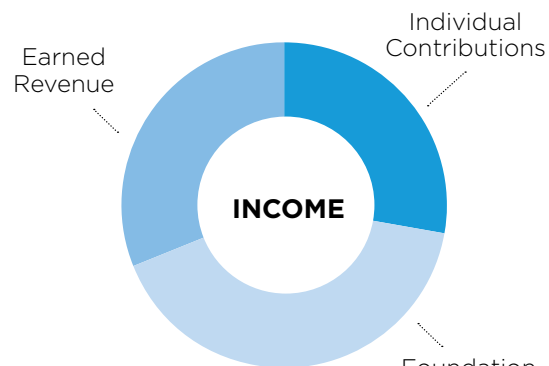
Individual Contributions	28%	374,244
Foundation Grants	41%	545,163
Earned Revenue	31%	414,116

**Total Revenue \$ 1,333,523**

### Expense

Programs	88%	1,137,036
Administration	6%	81,747
Fundraising	5%	70,069

**Total Expense \$ 1,288,852**



We are grateful for the sustained philanthropic support of so many donors, foundations, and partners. Our partnerships with charitable foundations have fueled our growth and impact in 2021 and we offer special thanks and recognition to:



# Thank you!

**We are also deeply grateful  
for the generous support of:**

**Jack Connors, Jr.**

**Richard Dwyer**

**Constance Eagan**

**David and Mona Eliassen  
Taliaferro**

**William and Lynda Glavin**

**The Kuiu Beri Fund of the  
Marin Community Foundation**

**The Lalor Foundation**

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**The Robert and Kate  
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**Ned and Nicole Sahin**

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(As of May 31, 2022)

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## **C2C Leadership**

Racha Yehia  
*Managing Director*

Dr. Wilnick Richard  
*Chief Medical Officer*

Dr. Weedjney Destouches  
*Director of Operations*



## How to Support C2C:

Your generous donation to Care 2 Communities is fully tax-deductible.

**You can send a check to:**

Care 2 Communities  
24 School Street, 2nd Floor  
Boston, MA 02108

**You can also donate online at:**

[www.care2communities.org](http://www.care2communities.org)  
Or via QR code here:



**Care 2 Communities (C2C) | [www.care2communities.org](http://www.care2communities.org)**

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