



2023 ANNUAL REPORT





With immense pride and gratitude, I present our Annual Report for 2023. Last year, we faced challenges head-on and celebrated significant milestones, all of which were made possible by the extraordinary efforts of our Haitian team and the unwavering support from you, our community of supporters.

Our team showcases resilience and commitment daily, turning obstacles into opportunities to ensure that healthcare remains accessible in our communities. Their efforts this year have been nothing short of inspiring, and it is my honor to shine a spotlight on their incredible work.

As we reflect on the past year and look forward to the future, we remain committed to providing sustainable healthcare in Haiti. Your continued support is crucial as we continue this journey together.

Thank you for being a part of our community. Together, we are making a difference in healthcare.

Warm regards,

Racha Yehia











CARE 2 COMMUNITIES IS...



PROVIDING HEALTHCARE THROUGH A
PUBLIC-PRIVATE PARTNERSHIP WITH
HAITI'S MINISTRY OF HEALTH



SERVING A CATCHMENT AREA OF NEARLY 300,000 THROUGH OUR 7 CLINIC NETWORK



THRIVING UNDER HAITIAN LEADERSHIP, ENSURING RESPONSIVE SERVICES FOR OUR COMMUNITIES



ENSURING PATIENTS RECEIVE PRIMARY CARE,
MEDICATIONS, LABORATORY TESTS, AND
SPECIALIZED SERVICES LIKE MATERNAL AND
PEDIATRIC CARE THROUGH OUR
COMPREHENSIVE PRIMARY HEALTHCARE MODEL





OUR MISSION

We work to create a model for sustainable, community-based healthcare in Haiti that empowers people to lead healthier lives.

OUR VISION

Accessible, affordable, high-quality healthcare for every individual in Haiti – today and in perpetuity.

COMPREHENSIVE PRIMARY HEALTHCARE



WE OPERATE A PUBLIC-PRIVATE PARTNERSHIP WITH HAITI'S MINISTRY OF HEALTH TO REVITALIZE CLINICS AND TURN THEM INTO VIBRANT COMMUNITY HEALTHCARE HUBS.



LOCALLY HIRED STAFF

97% OF OUR TEAM LIVE IN THE COMMUNITIES THEY SERVE



ELECTRONIC MEDICAL RECORDS

ENHANCED HEALTHCARE QUALITY BY
STREAMLINING PATIENT DATA, IMPROVING
DIAGNOSTIC ACCURACY,
AND FACILITATING COORDINATED CARE





COMBINED REVENUE FROM BELOW-MARKET PATIENT FEES, PHILANTHROPY, AND GOVERNMENT SUPPORT



LOCAL SUPPLY CHAIN

A PROCUREMENT SYSTEM THAT LOCALLY SOURCES MEDICINES, SUPPLIES, AND EQUIPMENT





MEDICAL SERVICES, INCLUDING DIAGNOSTICS, TREATMENT, PREVENTATIVE CARE AND SPECIALTY PROGRAMMING, ALL IN ONE COMMUNITY-BASED LOCATION

2023 IMPACT



89,536 TOTAL PATIENT VISITS



5,815 PRE-NATAL VISITS



116 HAITIAN EMPLOYEES



20,519 VACCINE DOSES
GIVEN TO CHILDREN



434 YOUTH PARTICIPATING IN SEXUAL REPRODUCTIVE HEALTH EDUCATION



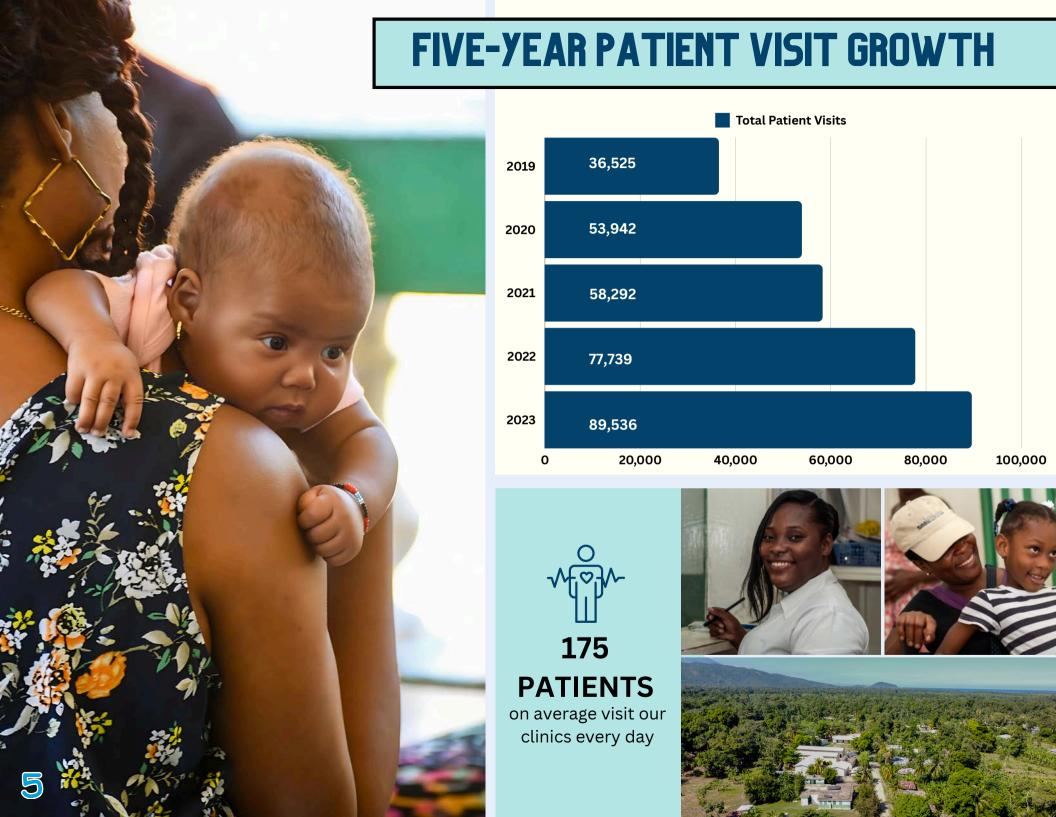
6,349 FAMILY PLANNING VISITS



27,603 PATIENTS REACHED



10,931 CHILDREN UNDER 5 SEEN FOR THE FIRST TIME



TECHNOLOGY-ENABLED HEALTHCARE

We've achieved a remarkable milestone in Haiti by deploying an Electronic Medical Records (EMR) system, overcoming the widespread challenge of unstable internet connectivity. By leveraging Starlink technology, we ensure uninterrupted services, significantly enhancing patient care quality and precision in medical data management in an environment where such advancements are challenging and critically important. In 2023, we finished implementing the EMR system across our seven-clinic network, successfully training 78 employees, resulting in streamlined patient data management and enhanced care coordination.









MATERNAL HEALTH EXPANSION

In 2023, under the guidance of a midwife and a women-led team, we expanded our reach to include two additional clinics in Bas-Limbe and Roche-Plate. We hired five highly trained maternal and pediatric nurses who, under obstetrician-gynecologist guidance, completed a six-month program to master and interpret obstetric ultrasounds. We've enhanced our team with three new HIV counseling nurses and focused on training staff, equipping them to provide and expand our HIV testing program.









C2C STANDS BY HAITIAN FAMILIES, ENSURING A CONTINUUM OF CARE AT EVERY STAGE OF LIFE.















81% cost recovery in 2023

OUR ACCOMPLISHMENTS

2023 marked a significant evolution for C2C as we deepened our commitment to healthcare excellence. Our strategic emphasis has expanded to reinforce quality control across all services and significantly enhance our program offerings.

- MATERNAL HEALTH
 EXPANSION: Enhanced
 services from pregnancy to
 postnatal care for optimal
 mother-infant health
- SEXUAL REPRODUCTIVE
 HEALTH EDUCATION
 COLLABORATION: Integrated
 Sexual Reproductive Health
 education into the classroom
 and incorporated boys and
 girls into the same class
- Quality Control
 Commitment: Rigorous standards maintained across all services and programs, including more chart reviews in 2023

WHAT'S NEXT?

In 2024, we are committed to reaching more patients and enhancing healthcare delivery. Some of our goals include:

- EXPAND OUR COMMUNITY
 HEALTH PROGRAM to reach
 more individuals and families
 in our catchment area.
- EXPAND MATERNAL HEALTH into our seven-clinic network while promoting the program across communities.
- STRENGTHEN PROGRAM
 LEADERSHIP by hiring a
 Community Health Supervisor
 and Sexual Reproductive
 Health Education Supervisor.
- ELEVATE TECHNOLOGY-DRIVEN HEALTHCARE by offering staff training thereby enhancing patient care and service efficiency.

Leaders in Excellence

In 2023, we welcomed Dr. Inobert Pierre and Christie-Anne Michel to our team. Together, they have transformed our programs and achieved outstanding results.

Dr. Inobert Pierre is our Chief Program Officer. He hails from Limbe in Northern Haiti and completed his medical education in Port-au-Prince. With 23 years of medical experience, he spent the last 20 years in various roles at Health Equity International/St-Boniface Hospital.

Christie-Anne Michel is our Program Manager. She grew up in Cap-Haïtien and studied nursing at the State University of Haiti's nursing faculty before specializing in community health in Port-au-Prince. She has focused on primary care and HIV care and served as the program manager at the Center Médico-Social de La Fossette.





RESIDENCY PROGRAM AT C2C

Doctors, nurses, and laboratory technicians undergo a comprehensive one-year residency following their academic training. Our experienced management team provides them with dedicated coaching, mentoring, and supervision during this period, ensuring high professional development.







Telfort Yvenel was born in Cap-Haitian. He pursued medical studies at Mont Everest University of Haiti. Currently, he is as a resident doctor in social service at C2C's Roche Plate Clinic.

He chose this clinic due to its location in an underprivileged area where he feels his contributions are particularly valuable.

HEALTHY CHILDREN

We dedicate ourselves to fostering a healthy, vibrant future for Haiti's youth through our unwavering commitment to accessible, high-quality healthcare. By harmonizing our healthcare initiatives with educational empowerment, we aim to build a foundation for a thriving, prosperous generation in Haiti, one child at a time.





2,605
CHILDREN
UNDER
FIVE
diagnosed with
anemia

37%
INCREASE
in infant
vaccinations



*

567Children
screened and diagnosed with impetigo

Impetigo is a highly contagious bacterial skin infection commonly affecting children. We fill the gap in school-based health screenings by providing the diagnosis and treatment of impetigo to support children in areas where schools may lack these resources.

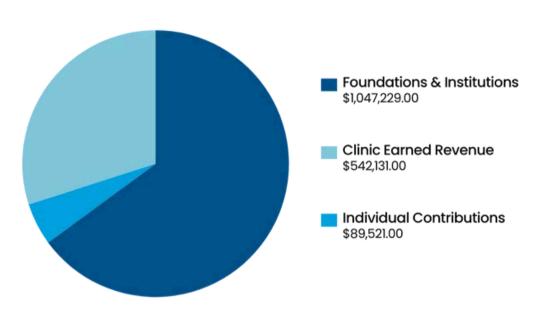


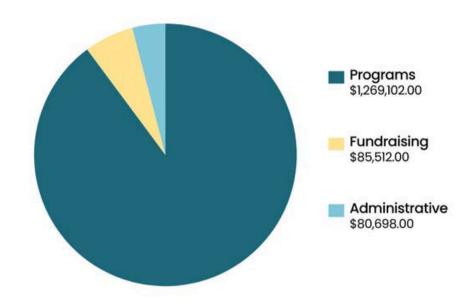


2023 FINANCIALS

C2C REVENUE

C2C EXPENSES





THANK YOU TO OUR SUPPORTING PARTNERS



































WE ARE GRATEFUL FOR THE GENEROUS SUPPORT OF:

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Allison Howard-Berry

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Our founding patrons have been the cornerstone of C2C's transformative impact in Haitian communities:

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C2C Leadership Team

Racha Yehia **Managing Director**

Dr. Inobert Pierre Chief Program Officer

Dr. Weedjney Destouches **Director of Operations**

Dr. Wilnick Richard **Medical Director**







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