

CARE 2
COMMUNITIES



ANNUAL REPORT

2024

LETTER FROM THE MANAGING DIRECTOR

2024 marks a decade since I began living & working in Haiti—eight of those years proudly spent with Care 2 Communities (C2C). During this time, Haiti has faced immense challenges, many of which have made headlines around the world. While the situation in the capital city of Port-au-Prince has deteriorated significantly—with gangs now controlling nearly 85% of the capital—this does not reflect the reality everywhere in the country.

*This stability has allowed us to continue delivering high-quality, patient-centered care, reaching nearly **90,000** patient visits in 2024 alone.*

Here in the north, where C2C operates, 2024 has been a relatively stable year. We've had consistent access to fuel, minimal road blockades, & most importantly, our clinics have remained open across our growing network.

This achievement is only possible because of our dedicated team of 138 staff members, who work tirelessly every day across operations, clinical care, & program delivery. Their commitment ensures that every patient—whether they're seeking

treatment for typhoid or coming in for a routine pediatric vaccine—is met with the compassion & respect they deserve. This commitment is at the heart of C2C's values.

High-quality care isn't just a goal; it's a responsibility. At C2C, we uphold rigorous standards through routine chart reviews, adherence to standard operating procedures, & implementation of a comprehensive Primary Health Care protocol. These efforts reflect our unwavering commitment to the communities we serve. Our patients deserve nothing less.

As you read through this year's report & reflect on all we've accomplished, expanding & strengthening our services, I want to acknowledge a vital part of our success: you. The generosity & support of our partners & donors are what make this work possible. We are deeply grateful to have you with us on this journey to deliver sustainable, high-quality healthcare to Haitian communities. I look forward to all that we will continue to accomplish together in the decade ahead.



With gratitude,
Racha Yehia

A handwritten signature in blue ink that reads "Racha Yehia".

Our Mission

We work to create a model for sustainable, community-based healthcare in Haiti that empowers people to lead healthier lives.



Our Vision

Accessible, affordable, high-quality healthcare for every individual in Haiti today & in perpetuity.



Core Values

Our core values define who we are & guide how we work.

- ✔ We put our patients at the center of everything we do.
- ✔ We respect & support the role of the public sector to build a healthy future for Haiti.
- ✔ We believe that working to address sustainable financing of healthcare is a core responsibility of all providers in Haiti's healthcare landscape.
- ✔ We have a duty to be a beacon for high-quality healthcare delivery in Haiti.
- ✔ We honor Haiti's healthcare professionals & their commitment to helping people attain their human right to good health.



- ✔ We believe that health is a fundamental human right, & it should be both accessible & affordable for everyone.
- ✔ We are committed to fostering a culture of lifelong learning & continuous growth throughout our organization.
- ✔ We believe that innovation in service delivery is essential to health systems transformation.

Our Model



At a time when global health financing is under threat, C2C is continuing to grow & reach more people in more communities than ever.



Unlike other temporary healthcare interventions in Haiti, C2C was designed to be sustainable. Through our partnership with Haiti's Ministry of Health, we renovate & revitalize existing government clinic buildings in areas with the greatest need. Many of C2C's communities previously had no reliable access to healthcare.



Public clinics in Haiti charge user fees for services. C2C charges lower fees & provides higher quality care.



We have never been more confident in the strength of our model. Through C2C's diversified revenue stream, we have continued providing services regardless of the current global & national political climate.

2024 Operational Excellence



63,000
Clinic Visits



138
Employees Across
7 Clinics
(68% women & 32% men)



24,432
Community Visits

Average Of **76%** Cost Recovery Across The **Clinic Network**
(**Top 3 Clinics**)

91%

Bayeux

85%

Cite-Chauvel

81%

Savanette

Most Commonly Diagnosed Conditions



Typhoid



H.Pylori Gastritis



Iron Deficiency Anemia

Unprecedented Milestones

In Haiti, community health workers (CHWs) are trusted leaders in their communities who provide an invaluable link between C2C's clinics & the people we serve.

Major Services **CHWs** Offer



Conduct vaccination campaigns both in the field & at C2C clinics.



Carry out patient outreach to improve follow-up & continuity of care.



Deliver community education sessions on preventive health, hygiene, & disease awareness.



Perform home visits & phone follow-ups to monitor patient health status & adherence to treatment.



Lead malnutrition screening & management for children & vulnerable populations.



In 2024, we increased the size of our Community Health Team, hiring a community health supervisor & adding ten new members.



We surpassed our previous annual vaccination rate by 35% in just one year, fully immunizing 1,234 children across C2C's network in 2024, compared to 908 children in 2023, & ensuring more children received all thirteen essential childhood vaccinations to get a healthy start in life.



Our team of 25 dedicated community health workers administered over 19,500 vaccinations throughout 2024, in our clinics & in the field.

Maternal Health

The year 2024 marked a significant milestone for us, as we successfully expanded the Maternal Health Program into all seven of our clinics, by integrating our Cité Chauvel & Savanette clinics, bringing the total to seven clinics offering maternal health services.

We hired a Maternal Health Supervisor to oversee the work of our seven maternal health nurses.

63% of women completed at least four prenatal visits, representing a 78% year-over-year increase, with 1,368 women attending their fourth visits compared to 765 in 2023.



54% of women enrolled in our Maternal Health Program received postnatal home visits, with our maternal health nurses conducting 696 visits, checking on mothers' health, ensuring newborns received vaccinations, & providing breastfeeding & hygiene recommendations.



This expansion has contributed to a remarkable 40% increase in prenatal visits, with a total of 8,000 visits recorded for the year.

384 women who attended our Maternal Health Program gave birth in healthcare facilities, improving their likelihood of healthy deliveries & healthy newborns.

Sexual Reproductive Health (SRH)

Since 2021, we have offered a comprehensive, culturally- & age-appropriate sexual & reproductive health education course to adolescent boys & girls in our communities. We have seen tremendous enthusiasm for the program, from our students, their parents, & other community leaders. Our tailored curriculum goes beyond the basics of anatomy; we cover sexual wellness, including contraception & sexually transmitted infections, gender-based violence, consent, & other topics, providing engaging, evidence-based lessons & resources to our cohorts.

In 2024

The SRH program operated in seven schools, training seven teachers in each to lead the sessions. **253** students graduated from the program this year (**158 girls & 95 boys**).

"Since this program started in our school, everything has changed. We went from five teen pregnancies last year to just one this year, that's the power of education & awareness."

-School Principal



Improving Quality, Improving Health

From improving core primary healthcare to developing new maternal health protocols & Standard Operating Procedures.

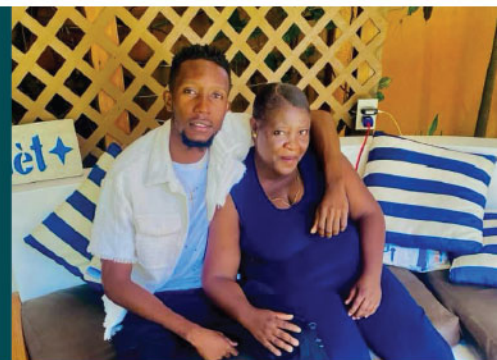
Leading all of our Quality Assurance work is Dr. Wilnick Richard, who oversees the development, training, & implementation of our new set of Standard Operating Procedures (SOPs) across various departments, including pharmacy, laboratory, & registration. He also supervises quarterly chart reviews & training of all our medical residents, ensuring that our Primary Health Care protocol is updated annually with the latest data from the Ministry of Health & available medications on the market. All of these efforts ensure that every patient who comes to our clinics receives the highest quality of care.



Preserving The Essence Of Our Success

Cultivating a great work environment through initiatives like health insurance, transport stipends, support for higher education, professional development courses, & employee loans.

Marjorie, a valued member of our Camp-Coq clinic staff, has been requesting & receiving an annual staff loan for the past eight years, which she repays monthly through her salary, to support her son's education. We are thrilled to celebrate with her as her son graduates with a degree in engineering this year. At Care 2 Communities, we are proud to support our employees.



In Our Employees' Own Words

"Working at C2C gives me the chance to grow professionally while serving the community where I was born & raised, that means a lot to me. I love being surrounded by a team that shares the same passion & commitment to patient care. Every day I see how our work makes a real difference in people's lives. I'm proud to be part of an organization that is improving access to high quality healthcare in my country"



Dr. Richard
Medical Director

Christie-Anne
Program Manager



"Working at C2C means discovering with enthusiasm that there is always an extra mile to go to bring quality healthcare & smile to those most in need"

Patients Spotlight

All of this work contributes directly to improving the health of our communities. Here are a few of their testimonials:

Take, for example, this young pregnant woman, visiting for the first time. She expressed her satisfaction with the reception & the services received at very affordable prices: *"I never thought that with such little money (500 Gourdes equivalent to \$3 USD) I could do an ultrasound & get the medications," she said.*



In Bas La Coupe, after a group educational session, a pregnant woman shared her appreciation: *"If I hadn't come today, I would never have known what to eat for a healthy baby & why I need to take the multivitamins during pregnancy."*

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"The treatment for scabies that the nurse in my neighborhood gave me not only healed my skin, but also allowed me to regain a normal life" Coeuranor Pedro

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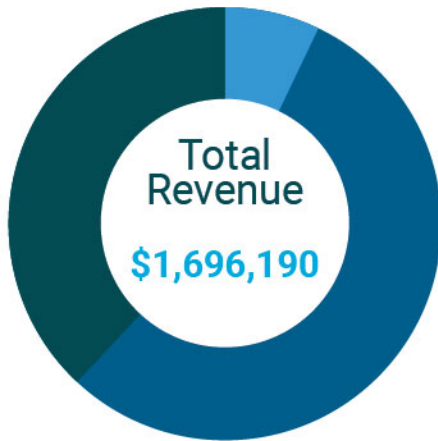
"Thanks to the photo the nurse wisely showed us when she visited our home, we found the courage to accept the help that saved our daughter from malnutrition." Nepturne Mirline

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Fiscal Year 2024 Statement of Activities

Income



Foundation Grants
\$929,542 (55%)

Earned Revenue
\$651,653 (38%)

Individual Contributions
\$114,995 (7%)

Expenses



Programs
\$1,653,022 (90%)

General & Administration
\$113,950 (6%)

Fundraising
\$73,135 (4%)

List of Donors

Foundations:



HENRY E. NILES
FOUNDATION

Individuals:

- Gerald & Maureen Sheehan
- Elizabeth Sheehan
- Richard Dwyer
- Robert & Kate Niehaus
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- Susan Lindner
- Rupal Ramesh Shah
- Jay Evans

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Director, Social Enterprise Committee

Richard Sugarman

Director, Social Enterprise Committee

Jay Evans, MSc, FRCSEd, FRRHH

Director, External Affairs and Development Committee

Leadership Team



Racha Yehia

Managing Director



Dr. Wilnick Richard

Medical Director



Dr. Weedjney Destouches

Director of Operations



Christie-Anne Michel

Program Manager



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